

# smile SUFFOLK

people-centred dental care



## SMILE SUFFOLK ORAL HEALTH PLAN

I would like to welcome you to **Smile Suffolk, Dental Implant & Facial Aesthetic Clinic**. Our friendly and approachable team are ready to help you feel relaxed and comfortable, during your visits to our practice. We are committed to providing whole patient care and our ethos is rooted in advocating long-term dental health solutions and preventative care. Our membership plan supports this ethos and is designed to help our patients achieve life-long dental health.

Dr Senthil, **Principal Dentist**

**Enjoy our free world wide cover**

**It couldn't be easier to join our Oral Health Plan to enjoy a healthy smile.**



### **Your benefits explained in more detail:**

- Become a member of an award-winning practice.
- Examination and hygienist treatments are included and spread by Direct Debit payments, making first class dental care affordable and convenient.
- Save 10% on treatment\* during continuing care.
- Complimentary X rays - members don't pay for small X rays taken at routine appointments.
- Option to spread the cost of treatment between six and ten months, completely interest-free. Full details of this facility are available upon request.

## Oral Health Plan

Treatment	Private fee	Member Benefits
Examinations	£69.00	Inclusive
Dental Hygiene	£83.00	Inclusive
Small X rays	£13.00 each	Complimentary as required
Emergency Appointment**	£69.00	one appointment complimentary
Worldwide Dental A&E Insurance	Not available	Complimentary
Reduction in cost of private dental treatment**	Not available for non-members	10% reduction*

Plan Level***	Monthly fee	Exams	Dental Hygiene	X rays Per year if required	Emergency appointment** Per year	Discount off treatment*	A&E Cover
Plan 1	£17.95	1	1	2	1	10%	✓
Plan 2	£22.95	1	2	2	1	10%	✓
Plan 3	£28.95	2	2	2	1	10%	✓
Plan 4	£35.95	2	3	2	1	10%	✓
Plan 5	£39.95	2	4	2	1	10%	✓

\* implant, cosmetic, orthodontic and referred treatment may be excluded

\*\* emergency appointment provides a consultation with a dentist, a fee may be chargeable for any required treatment

\*\*\* Level of plan determined by dentist based on needs of the clients

## Here's an overview of what we offer

- General Dentistry: White filling, Crown, Bridge, Denture, Mouthguard.
- Facial Aesthetics: Non-surgical cosmetic treatments reduce wrinkles and lines in the face, also replenish lost facial tissue volume. For details on our full range of cosmetic procedures, check out our website.
- Clear Braces & Composite Bonding: Clear braces, an alternative to metal braces for adults. Composite Bonding, we can help you achieve your ideal smile (in just one session) by concealing flaws such as chips, cracks and discolouration.
- A fixed alternative to removable dentures. Implants can be used to replace just a single tooth, several teeth or all of your teeth.
- Dental Lasers: Laser-assisted dental treatments are an alternative to conventional treatments. Minimally invasive, literally pain-free with faster healing and patient recovery.
- Teeth Whitening: A very effective way of lightening the natural colour of your teeth without removing any of the tooth surface.

We have an emphasis on consultation to ensure patients feel comfortable, informed and equipped, often in advance of treatment. All of our treatments are administered by a team of highly-experienced clinicians in an approved Care Quality Commission premises. Boost your self confidence, enhance your appearance and start your transformation journey today.

**As a member of one of our plans you will be registered with your dentist's accident and emergency insurance which covers:**

- Treatment following accidents \*\*.
- Emergency Treatment when you're unable to get access to your registered practice, or at your registered practice out of normal hours \*\*.
- Oral cancer cover (if diagnosed - one off sum of £3,000) \*\*.
- A £15.00 excess charge applies to emergency treatment.

\* These are subject to your practice being able to recover the cost of such treatment under the terms of the insurance policy it has taken for this purpose. A full copy wording of this policy is available and will be provided to you on request. The insurance is arranged through Lloyd & Whyte Ltd. who are authorised and regulated by the Financial Conduct Authority.

**To keep you fully informed of our policies please note the following:**

- **Extended 2 year Warranty** - Applies to replacement of fractured fillings.
- **Extended 5 year Warranty** - Applies to implants carried out at the practice, or replacement of crowns due to mechanical defect when treatment has been completed at the practice.
- Please note you must be a current, paying member of a plan and attend the practice for regular appointments at intervals indicated by your dentist or hygienist. Failure to attend the practice according to these recommendations will invalidate any warranty.
- There is a once only £10 administration joining fee which will be taken at your first monthly collection.
- Your monthly payments will be taken on or around the 10th of each month by our administrators **Privilege Plan Ltd** and their name will appear on your bank statement.
- Benefits during oral stabilisation phase include 5% discount off treatment' and 10% off cost of dental hygiene appointments.
- Benefits of your continuing care include Examinations, Dental Hygienist treatments and 10% discount off treatments.
- You will not be asked to sign a contract and you may leave the plan at any time by contacting your bank or building society or directly with **Privilege Plan Ltd** on **01536 771219**.
- If your Direct Debit payments fail three times consecutively, we may cancel your membership.
- Patients are responsible for making and attending appointments provided by the plan.
- Entitlements not used in any given period may not be carried forward or refunded.
- Your membership is continuous and does not require renewal each year.
- Should you fail to attend an appointment a fee may be chargeable at your next appointment.
- In the unlikely event of you cancelling your plan you may be required to pay for your last appointment, and we reserve the right to recover any discounts applied to treatment completed in the previous six-month period.
- Your personal details will remain safe and in accordance with Data Protection.

**Smile Suffolk**

Dental Implant and Facial Aesthetic Clinic

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